

Amouri

Order Agreement Form

Your Name:

Partner's Name:

Date of Wedding:

"I have thoroughly checked the Proofs submitted and confirm that all details are correct and I would like Amouri to proceed with the order."

Please note here any comments:

Signed..... Date.....

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e. info@amouri.co.uk
w. www.amouri.co.uk

28 Jersey Close Chertsey Surrey KT16 9PA

Terms & Conditions

A non-refundable deposit of 50% of the total order value is required upon placing your order. A stationery proof of each item you have ordered (where specific text is written), will be sent to you once the deposit has been paid. Please note orders placed at short notice, Save the Dates & orders under £100 will need paying for in full at the time of ordering. On receipt of the proofs, you must confirm that all details are correct and the remaining 50% will be payable upon approval and return of the proofs. The order will only be completed once this payment has been received.

Amouri will endeavour to have all orders ready within six to eight weeks of receiving the final payment (eight to ten weeks for Amouri ... Pure Indulgence), unless otherwise agreed with the customer. However, it is highly recommended that you allow plenty of time for your order to be completed, to assure your slot in our diary.

Proof reading is down to the client. Any amendments after approval will be charged accordingly. The proofs must be approved and the outstanding 50% balance paid before your order commences. All items are subject to a quality check prior to dispatch (not including inserts, as these have been checked at proof stage by the customer).

Please note that refunds will only be provided where there is sufficient evidence of faulty goods and we do not accept returns on any handmade products. As products are subject to availability, we reserve the right to withdraw any products from sales at any time without notice. Where an item has become unavailable or we are unable to dispatch an item within our normal time period, we will either contact you for further instructions or cancel the order and refund your payment.

Images published on the website are for illustrative purposes only. Reproductions of colours are as accurate as possible, but may differ slightly from the genuine article. Amouri accepts no responsibility for the effect the ageing process may have on products. As all items are handcrafted, designs and colours may vary slightly. Should Amouri be forced to use an alternative material in any design due to supplier failure, the customer will be fully consulted and offered a discount on the order. Alternatively, you will be entitled to a full refund.

If an order is cancelled, all work carried out that exceeds the non-refundable 50% deposit, must be paid for. Any changes to tableplans made the week before the wedding will be charged at £5.00 per table to cover costs of extra work. Due to the small parts used in the designs, it is recommended that all items be kept away from children. In addition, all packaging used in delivery of the order should be kept out of children's reach.

Amouri cannot be held responsible for any delays caused by general stock, or shipping issues. All prices quoted are inclusive of VAT and Pricing is subject to change. All confectionery sold was manufactured by another supplier and may contain traces of nuts. All confectionery was wrapped by another supplier and has not been handled by Amouri.

Any shortfall to your order must be reported either by phone, email, or post (proof of posting required) within 7 days of receipt. Amouri are not liable for any damage caused by Royal Mail or any other postal service, in the posting of your invitations and cards.

Data Protection

Please be aware that any information you provide to Amouri, including your personal details, will not be shared with any third party. All information you provide to us is protected under the Data Protection Act.

Legal Statement

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